

Company configuration

To design your company page, and update company details.

Getting Started

- Login to **Wolken Care** , as Admin.
- Click the **Hamburger** icon☰, Select **Company** menu.

The screenshot displays the 'Company Configuration' interface. At the top, there is a search bar for 'Ticket ID' and navigation options like 'CREATE TICKET', 'Online', and 'In Trial 20 days left'. The main content area is divided into two sections: 'Company Configuration' and 'Company Logo'. The 'Company Configuration' section has a 'Submit' button and a dropdown menu for 'Choose Time Zone' with 'Asia/Kolkata' selected. The 'Company Logo' section has an 'Upload Logo' button and a preview of the logo 'wolken-logo.png'. Below these are two tables: 'Location' and 'Shift'. The 'Location' table has columns for 'Location', 'Time Zone', 'SLA', and 'Actions'. It lists five locations: NA - NAMIBIA (PST), ANDORRA (Europe/Paris), UNITED ARAB EMIRATES (Asia/Dubai), AFGHANISTAN (Asia/Kabul), and ANTIGUA AND BARBUDA (America/Puerto_Rico). The 'Shift' table has columns for 'Shift Name', 'Start Time', 'End Time', and 'Actions'. It lists one shift: 'General' with a start time of '00:00:00' and an end time of '23:59:59'. Both tables have an 'Add' button and a search bar. At the bottom, there are pagination controls for both tables, showing 'Jump to: 1' and 'Items per page: 5'.

Fig – 01

- Choose your **Company time zone** from the list , Click **Submit** .
- Click **Upload Logo** , to upload your company logo into the application.
- Select your company locations , Click **Add** button to add multiple company locations.
- Select the working shift based on the locations/Time zones.
- Add in the type of tickets the company works on.
- Click **Submit**.

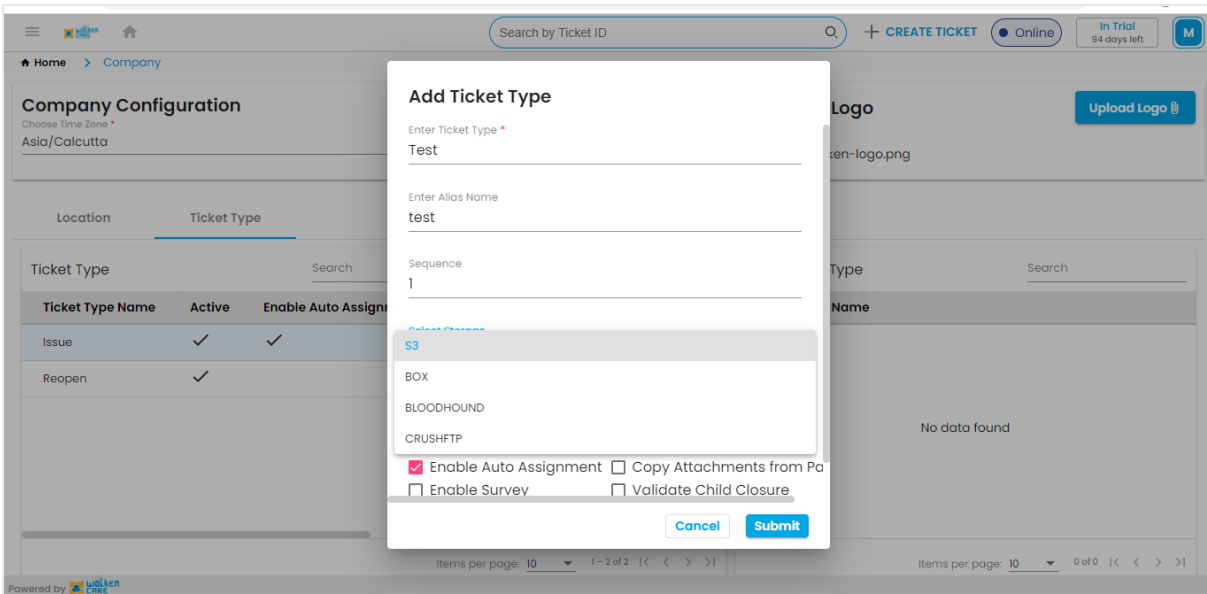


Fig - 02